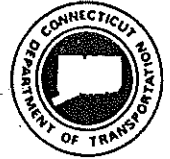




STATE OF CONNECTICUT

DEPARTMENT OF TRANSPORTATION

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Office of the
Commissioner

An Equal Opportunity Employer

Public Hearing – March 14, 2011 Transportation Committee

Testimony Submitted by Acting Commissioner James P. Redeker Department of Transportation

H.B. 6578 - An Act Concerning Electronic Transactions with State Agencies.

The Department of Transportation (Department) is opposed to H.B. 6578.

In June of 2003, the Department implemented a new oversize and overweight (OS/OW) permitting system as a component of the State's "Commercial Vehicle Information Systems & Networks" (CVISN) project, approved by the Office of Policy and Management (OPM) and managed by Department of Motor Vehicles (DMV).

A big part of this project was that applicants would be able to order permits via the internet 24 hours/day, 7 days/week and pay for them with a credit card. After estimating the number of permits, transaction costs as well as the costs for hardware and software maintenance and updates, it was determined that a \$3.00 transmission cost would cover additional costs to the Department for conducting the new service. This \$3.00 fee was incorporated into the permit cost as a transmission fee.

Under terms with the state's electronic payment vendor, the Department would be reimbursed in full for the permit fee and transmission fee, and would then be billed on a monthly basis by the State approved vendor (Global Payments Direct) for providing the Master Card/Visa payment services. It was mutually agreed that credit card processing charges, as well as other operational, maintenance, support and system enhancement charges for issuing electronic or faxed permits would be reimbursed from the \$3.00 transmittal fee since these fees were directly incurred in the issuance and transmittal of the permit.

The Department's estimated annual expenditures funded by the \$3.00 transmittal fee are approximately \$125,000. This estimate does not include any system enhancements/changes to the permit program that occasionally occur.

For further information or questions, please contact Pam Sucato, Legislative Program Manager for the Department of Transportation, at (860) 594-3013.